

# Update Service

## TEMPLACMS

Version: v.6.1.0



# COMMERCIAL STATEMENT

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# INTRODUCTION

The TemplaCMS Update Service was introduced with TemplaCMS V6.1.0 2019.10b.

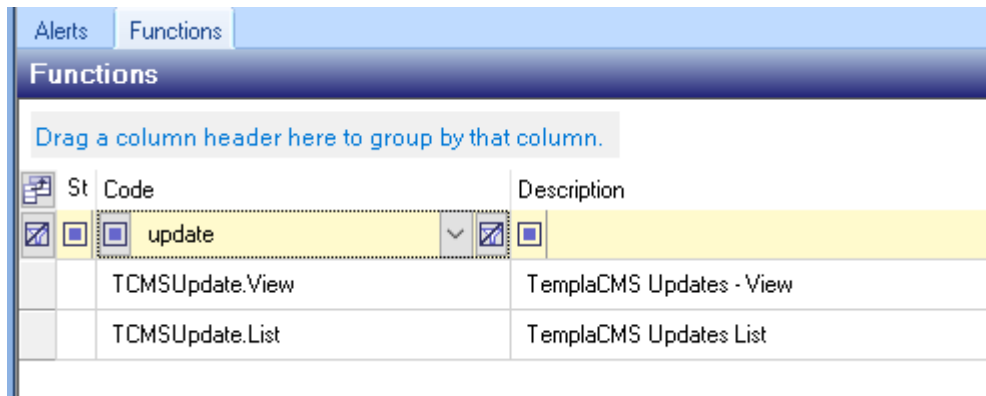
Long term, the update service will be extended to automatically download updates and prepare them to be applied. At this initial stage, the service will be used to communicate information about updates to clients and remind them to arrange installation.

# OPERATION

The update service is a single centralised website administered by TEAM Software.

When new updates have passed through Templa’s signoff processes, they will be published to the service along with the newsletter (should one exist) and the ‘details’ spreadsheet. Templa Support will therefore no longer be emailing/calling clients regarding this.

On each TemplaCMS installation, there are new functions as below:

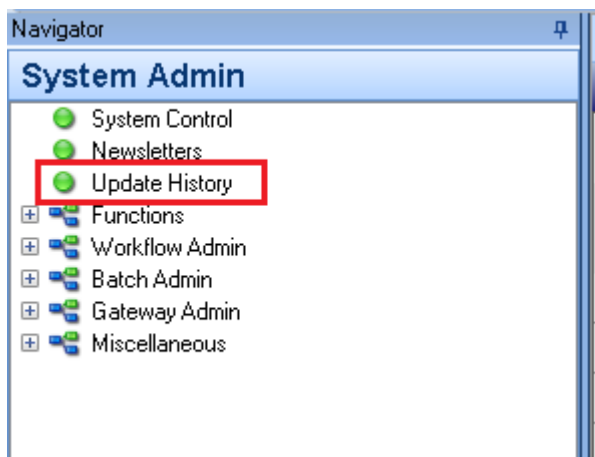


At installation time these are assigned to the existing ‘system controller functions’ function group. It is important that at least one user at each site has these functions assigned, and also that they are a regular user of TemplaCMS.

A user with these functions will see two changes.

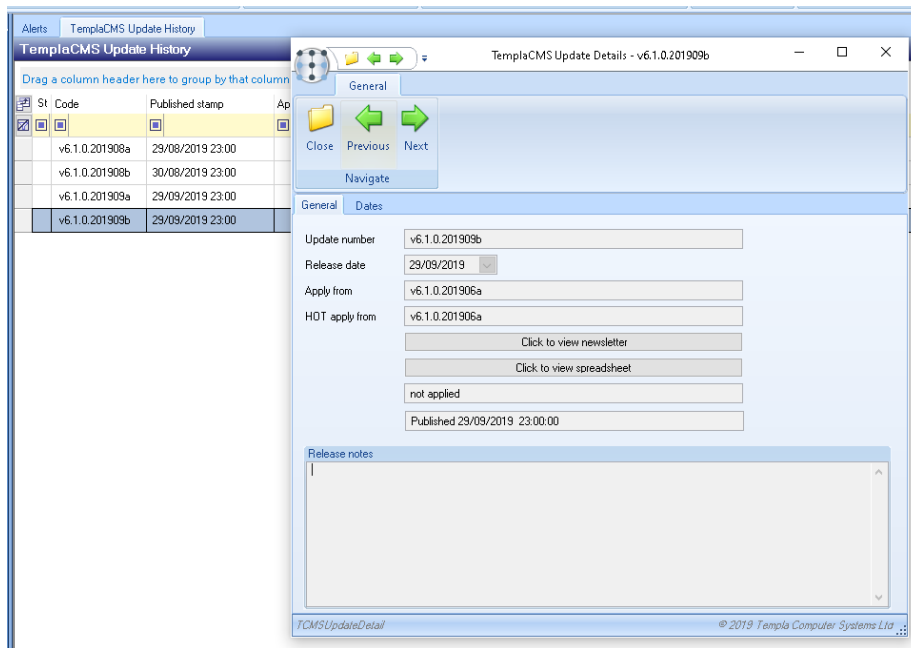
## Update History

This new navigator option can be found on the ‘System Admin’ menu:



This provides the user access to the history of updates for TemplaCMS (since 2019.10b), with their published and applied dates.

Opening an update provides access to the newsletter and details spreadsheet, as well as any specific update notes (set by Templa Support) and details of the update levels to which it can be applied.

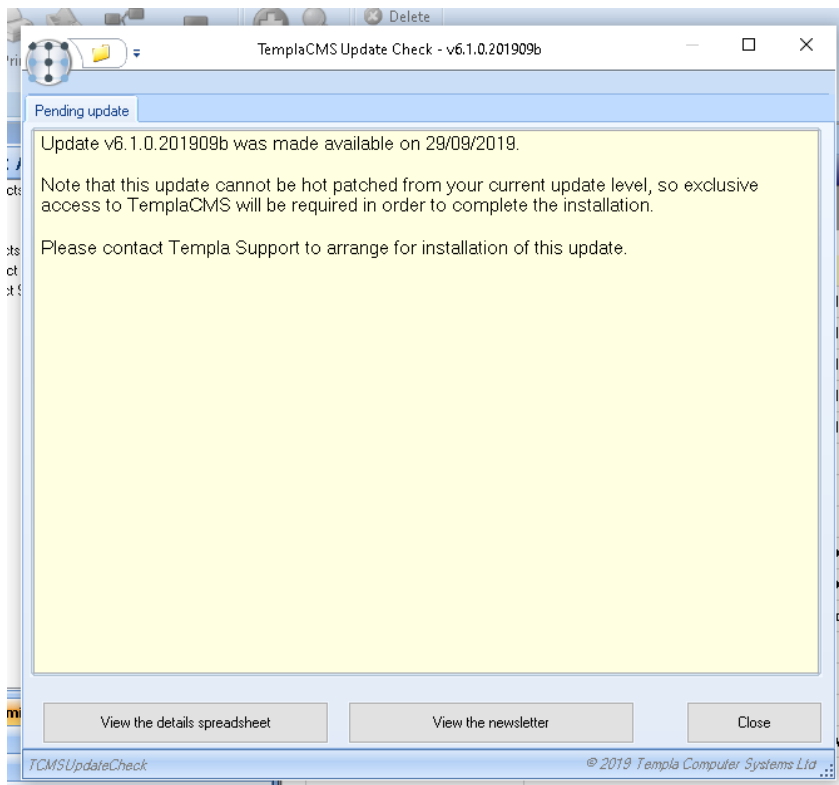


## Update Check

As a user with the above functions logs in to TemplaCMS, an update check will be performed.

On the first login for the day, this will contact the TemplaCMS Update Service and download details of any newly published updates. Subsequent log in on the same day will bypass this step.

If the latest update known has not yet been applied the user will see a window similar to the below:



Based on the current update level, it will be determined whether or not the update can be 'hot patched', or whether exclusive use will be required. Furthermore, direct access to the newsletter and details spreadsheet are available here.

The user will continue to be alerted of this update on every login until it has been applied, or superseded by another update.

# IMPLEMENTATION

In order to implement the update service, the TemplaCMS.exe.config (or TemplaCMS32.exe.config) needs to be modified to contain the URL to the update service endpoint:

```
<applicationSettings>
  <TCMS.Misc.My.MySettings>
    <setting name="usersettingspath" serializeAs="String">
      <value>..\UserSettings</value>
    </setting>
    <setting name="errorlogpath" serializeAs="String">
      <value>..\EventLog</value>
    </setting>
    ...
    <setting name="UpdateServiceURL" serializeAs="String">
      <value>http://mgw.templa.com:81/</value>
    </setting>
  </TCMS.Misc.My.MySettings>
</applicationSettings>
```

At installation time this will not be set, and hence the daily checks to the update service will not occur.



TEAM Software develops market-leading solutions for companies with distributed workforces. TEAM has a focus on the cleaning and security industries helping the companies who serve these sectors manage and optimise their business; from front line service delivery to back office financial management. TEAM's technology is designed to help improve productivity, employee engagement and profitability, and at the same time help control cost, risk and compliance. For more information, visit [teamsoftware.com](https://teamsoftware.com).